**COURSE LEARNING OUTCOMES**

**TOPIC 7: LEADERSHIP AND DECISION MAKING**

Upon completion of the chapter, students should be able to:

* Compare and contrast early theories of leadership.
* Describe the three major contingency theories of leadership.
* Describe contemporary views of leadership.
* Describe the eight steps in the decision-making process.
* Explain the five approaches managers can use when making decisions.
* Classify decisions and decision-making styles.