**COURSE LEARNING OUTCOMES**

**TOPIC 2: INDIVIDUALS, GROUPS AND TEAMS IN THE ORGANIZATION**

Upon completion of the chapter, students should be able to:

* Identify the focus and goals of individual behavior within organizations.
* Explain the role that attitudes play in job performance.
* Describe different personality theories.
* Define groups and the stages of group development.
* Describe the major components that determine group performance and satisfaction.
* Define teams and best practices influencing team performance.